



RETURN PRODUCT TO:

Global Communications Solutions, Inc.
7640 Omnitech Place
Victor, NY 14564

Attn: Norine Amato, RMA #
Tel: 585-742-9137

AFTER REPAIR RETURN TO:

Return Material Authorization Form

Company Name: _____ Contact Name: _____

Tel: _____ Fax: _____ e-mail: _____

Date: 18 March 2005 Customer Order #: _____ GCS Assigned RMA # _____

Model: _____

ISN: _____ Unit Serial #: _____

Brief Description of Problem: _____

\$300 Test/Evaluation Fee per unit (see Note 1 below) accepted by: _____

Up to \$100 in airtime charges per unit (see Note 2 below) accepted by: _____

Payment Terms: _____
 Visa Master Card Amex Card expiration date: _____

Card #: _____ Card Holder's Name: _____

Please return by _____ using account # _____
Carrier Name

Note 1:

The Evaluation Fee of \$300 will apply if: (1) no fault is found with a warranty unit or a non-warranty unit; (2) if the decision is made not to repair a non-warranty problem; or (3) if the warranty claim becomes void due to damage caused by misuse.

Misuse includes:

- Defects or failures incurred as a result of, or during installation of, or caused by buyer or user misuse, improper testing, improper operation, improper maintenance, alteration or other abuse.
- Defects or failures in equipment that has been subjected to water or saltwater damage.
- Damage to the antenna unless caused by defects in materials or workmanship.
- Defects or failures to GCS equipment incurred as a result of, or during installation with equipment not purchased from GCS or an Authorized GCS dealer.
- Consequential damages incurred by a buyer or user from any cause whatsoever, including but not limited to transportation, non-authorized repair, alteration or service costs, downtime costs, costs for substituting equipment or loss of anticipated profits or revenue.

Note 2:

Airtime charges may be incurred during the troubleshooting and testing of any satellite phone equipment. If GCS expects the airtime charges to be higher than \$100, the customer will be informed before proceeding.

Headquarters:
7640 Omnitech Place
Victor, NY 14564
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